

# Resume 628

## OBJECTIVE

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Highly motivated, dedicated, and results-driven professional to secure a position with your company *as a PCA*, utilizing my extensive skills, training, and experience

## SUMMARY OF QUALIFICATIONS

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- Experience as a *PCA* providing patient care in nursing home and in-home settings, including care for dementia, geriatric, post-op rehab, and terminally-ill patients
- Experienced managing care for residents per shift including bathing, feeding, dressing, bathroom assistance, transporting, exercise/activities, etc.
- Understands the importance of patient confidentiality and complies with all HIPAA rules and regulations
- Excellent working knowledge of medical and psychological terms and concepts
- Some experience training new healthcare personnel, delegating work orders, monitoring all work activities and resident/employee interactions, conducting performance evaluations, and consulting with upper management for employee progress/status reports
- Strong problem-solving skills often in a fast paced, high-pressure environment
- Excellent communication skills and experienced resolving residents' issues
- Familiar with using computers, Windows, Internet research, and email
- Multi-tasks effectively, learns new systems quickly, and completes all projects on or ahead of schedule
- Dependable, conscientious and cooperative colleague
- Works well independently or with a team of other health care professionals

## PROFESSIONAL EXPERIENCE

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03/2021 – Current      *PCA*

Venture Forthe, Niagara Falls, NY

- Daily care of residents (bathing, and feeding, dressing, bathroom assistance, transporting, exercise/activities, etc.)
- Utilize conveyor lifts to move patients
- Take vital measurements (fluids, pulse, blood pressure, etc.) routinely and as needed
- Maintain all aspects of residents' sanitary conditions
- Record intake and out-take information/measurements
- Assist, transport, and accompany residents to and from medical and necessary appointments
- Provide physical support to assist patients to perform daily living activities, such as getting out of bed, bathing, food preparation, dressing, using the toilet, standing, walking, or exercising.
- Review patients' dietary restrictions, food allergies, and preferences to ensure patient receives appropriate diet.

12/2019 – 03/2021      *Warehouse Associate*

Amazon Warehouse, Tonawanda, NY

- Marked stock items, using identification tags, stamps, electric marking tools, or other labeling equipment.
- Packed and unpacked items to be stocked on shelves in stockrooms, warehouses, or storage yards.
- Compared merchandise invoices to items actually received to ensure that shipments are correct.
- Received and counted stock items, and recorded data manually or on computer.
- Provided assistance or direction to other stockroom, warehouse, or storage yard workers.
- Manually or mechanically loaded or unloaded materials from pallets, skids, platforms, cars, lifting devices, or other transport vehicles.

03/2018 – 12/2019      *Security Guard*

Allied Universal, Tonawanda, NY

- Locked doors and gates of entrances and exits to secure buildings.
- Answered alarms and investigated disturbances.
- Monitored and authorized entrance and departure of employees, visitors, and other persons to guard against theft and maintain security of premises.
- Patrolled industrial or commercial premises to prevent and detect signs of intrusion and ensure security of doors, windows, and gates.
- Inspected and adjusted security systems, equipment, or machinery to ensure operational use and to detect evidence of tampering.
- Operated detecting devices to screen individuals and prevent passage of prohibited articles into restricted areas.

01/2016 – 02/2018

***Dietary Aide***

Elderwood, Grand Island, NY

- Prepared meals and place food items on trays to patients in the facility.
- Delivered meals to patients depending on dietary restrictions and doctors' orders.
- Retrieved trays and dirty dishes to be brought back to the kitchen area to be cleaned.
- Placed dishes through automatic washing equipment and placed clean items back where they belong.
- Requisitioned food supplies, kitchen equipment, and appliances, based on estimates of future needs.
- Washed pots, pans, dishes, utensils, or other cooking equipment.

**EDUCATION, TRAINING, and VOLUNTEER WORK**

***PCA Certification***

Venture Forthe, Niagara Falls, NY

***Security Guard Licensed***

Allied Universal, Buffalo, NY

***High School Equivalent***

O/N BOCES, Niagara Falls, NY

***Advocate for Mental Health***